

The Lifeguarding Experts
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Safety Standards for Canadian Swimming Pools and Waterfronts Aquatic Facility Standard

Emergency Telephone Standard

Standard

Every owner and every operator shall ensure that an emergency telephone is provided that is easily accessible from the deck and that is directly connected to an emergency service or the local telephone utility.

Definitions

Directly connected: able to communicate through an outside line to 911 or emergency services without the need to connect to a secondary agency or switchboard operator.

Easily accessible: immediately adjacent to the pool deck and not behind any locked doors.

Emergency service: often directly connected to emergency medical services (EMS).

Rationale

When an emergency occurs, emergency medical services are often required. Access to these services must be immediately accessible to lifeguards so that advanced care can be summoned to assist with victim care.

References

- Various regulatory references from the Canadian Legal Information Institute website (www.canlii.org) which offers regulatory references for all provinces
- Alert: Lifeguarding in Action, Lifesaving Society Canada

Approval

• Approved by the Lifesaving Society Canada Board of Directors on 10 April 2012.

Disclaimer

Lifesaving Society Canada's National Safety Standards are developed using Coroners' recommendations, the latest evidence-based research, and reflect the aquatic industry's best practices at the time the publication was approved or revised.

The purpose of these standards is to encourage swimming pool, waterpark and waterfront owners, managers, operators and regulators to adopt these standards in order to prevent drownings in aquatic environments.

Lifesaving Society Canada's National Safety Standards do not replace or supersede local, provincial/territorial or federal legislation or regulations, but they are considered the standard to which aquatic facility operators should work towards in order to enhance safety within their operations and to prevent drowning and aquatic-related injury.